



**DATADRILL**  
**COMMUNICATIONS INC.**  
**SEND/RECEIVE. ALWAYS.**

DATADRILL COMMUNICATIONS INC. IS A DYNAMIC COMPANY THAT CREATES CUSTOM COMMUNICATION SOLUTIONS FOR ANY GEOGRAPHIC LOCATION. SERVICING VARIOUS OIL AND GAS CLIENTS IN ALL OF THEIR RESPECTIVE SECTORS (DRILLING, COMPLETIONS, PRODUCTION AND CONSTRUCTION); DATADRILL TAKES PRIDE IN THEIR ABILITY TO GET THE JOB DONE SAFELY WITH HIGH CUSTOMER SATISFACTION. DATADRILL IS CURRENTLY SEEKING A SUPPORT CENTRE TECHNICIAN.

**THE IDEAL CANDIDATE NEEDS THE FOLLOWING SKILLS:**

- STRONG KNOWLEDGE OF MS WINDOWS AND OFFICE SUITES
- EAGERNESS TO LEARN
- FLEXIBILITY (ON CALL SHIFTS ARE REQUIRED)
- ABILITY TO PRIORITIZE AND SHIFT FOCUS
- MULTI-TASKING SKILLS
- EXCEPTIONAL PHONE MANNERS AND PATIENCE

**JOB DESCRIPTION:**

DATADRILL'S SUPPORT CENTER TECHNICIANS ARE RESPONSIBLE FOR THE FOLLOWING TASKS:

- BUILDING AND TESTING LAPTOP PACKAGES
- TAKING INFORMATION ACCURATELY (ATTENTION TO DETAIL) WITH REGARDS TO NEW ORDERS, AND SERVICE CALLS.
- PROVIDING EXCEPTIONAL CUSTOMER SERVICE TO CLIENTS WHILE ON THE PHONE
- WORKING IN A TEAM ENVIRONMENT WITH OTHER DEPARTMENTS (OPERATIONS, NETWORK OPERATIONS CENTRE, ACCOUNTING ETC.)

DATADRILL WILL TRAIN THE SUCCESSFUL CANDIDATE WITH ALL KNOWLEDGE AND SKILLS HE/SHE WILL NEED TO SUCCEED.

IF YOU FEEL THAT YOU ARE A GOOD FIT FOR THIS POSITION, PLEASE SUBMIT A RESUME AND COVER LETTER TO [CAREERS@DATADRILL.CA](mailto:careers@datadrill.ca). WE THANK ALL APPLICANTS FOR THEIR INTEREST, BUT ONLY THOSE DEEMED SUITABLE FOR THE POSITION WILL BE CONTACTED.